

Accessible centre **EU**

European Commission

## La Laguna, World Heritage City First City Without Walls in History



La Laguna was the first peaceful, unwalled city in history, whose unwalled layout was imitated by the conquistadors throughout the Americas.

## La Laguna has a Disability Council and an Ombudswoman for Persons with Disabilities



**The functions of the Council** include acting as a channel of communication between people with disabilities and the Local Administration, providing advice, and drawing up proposals for the implementation of actions to guarantee equal opportunities for all people.



**The role of the ombudsperson** for people with disabilities is to protect the rights of people with disabilities in the municipality.

## The Orange Point offers inclusive services at open-air cultural events



**The Orange Point** offers inclusive services at open-air cultural events.

The Orange Point is a specialised space that is present in most outdoor events in La Laguna, with the aim of making leisure and culture more accessible to people with disabilities.

It includes: sensitive backpacks for deaf people, magnetic loops, noise isolating headphones, technical aids, sign language interpreter and accompanying staff.

### Benefits of this initiative:

More than 1,000 people with disabilities have benefited directly from the services of the Orange Point and more than 5,000 people indirectly by attending the inclusive events organised.

## La Laguna offers the guide-interpreter service aimed at deafblind people to access leisure and culture.

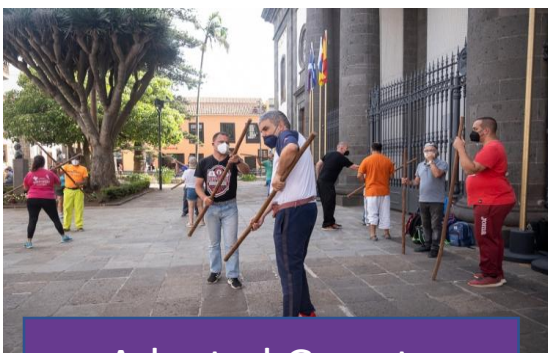


Thanks to this service, deafblind people enjoy inclusive cultural events in La Laguna and can carry out municipal procedures.

### **Benefits of this initiative:**

La Laguna provides an average of 60 guide-interpreter services for deafblind people per year.

# Inclusive Leisure and sports programmes



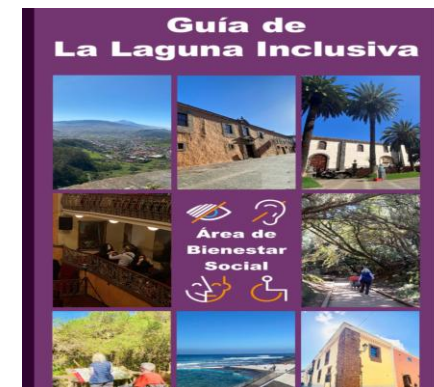
Adapted Garrote  
(wooden stick) Fighting



Inclusive Multisport  
Campus



Inclusive Basketball



La Laguna Inclusive  
Guide



Calderón Project: inclusive whale-  
watching excursions



Inclusive tourist route service  
Feeling my city



Bicycles for all



Promotional material in  
easy-to-read language

## In 2005, the pedestrianisation project of the historic centre of La Laguna was launched



### Benefits of this initiative:

This Action Plan (PEP) has made it possible to reorganise and pedestrianise more than 28,000 m<sup>2</sup> of public space in the historic centre for the enjoyment of all citizens and to promote the city as a tourist and cultural attraction, leisure area and shopping area.

## The accessible natural swimming pools of Bajamar have been awarded the Blue Flag and were one of the first in Europe to obtain it



In the north of Tenerife, due to the high waves, the beaches are not accessible. However, the coastal town of Bajamar has established itself as a natural family water park offering accessible seawater pools protected from the oceanic impetus.

Bajamar has car parks with spaces reserved for people with reduced mobility, itineraries, rest areas, toilets, accessible showers and amphibious chairs and crutches for people with reduced mobility.

## The path of Los Sentidos, in the Rural Park of Anaga, an ancient forest



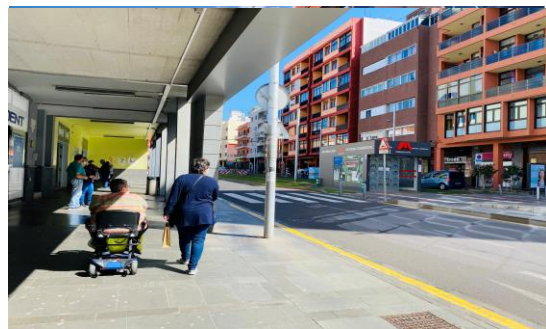
The Anaga Rural Park has been declared a Biosphere Reserve because it has preserved the laurisilva forest, a botanical jewel dating back millions of years.

The Path of the Senses is accessible to people with physical and visual disabilities, the elderly and families with children.

This inclusive multi-sensory route offers different experiences through smell, sight and touch with which to discover the natural space.



# The Tramway, one of the most inclusive means of transport in Europe



From its inception in 2007 to the present day, more than 195 million users have travelled on this means of transport.

The fixed and mobile infrastructures of the Tenerife Tramway are 100% accessible. 11% of passengers are disabled and 24% are over 60 years old.

The Tram has won more than 6 national and international awards.

Accessible  
centre **EU**



# EUROPEAN ACCESSIBILITY RESOURCE CENTRE

Working together to build a more accessible  
European Union for persons with disabilities

